

This document is effective as of **January 15th, 2015**.

Welcome to Reserveline!

Please read these Website General Terms of Use ("General Terms") carefully before using this website (the "Site"). Using the Site indicates that you accept these General Terms. If you do not accept these General Terms, do not use the Site!

If we change these General Terms, we will post the revised document here with an updated effective date.

The following terms and conditions are the terms on which you may access and interact with the content of www.Reserveline.com (including any versions or sections), whether as a registered customer or otherwise; and purchase a Deal (as defined below). Please read these terms and conditions carefully before you start to use the Site and/or the Services or purchase a Deal.

By using the Site and/or the Services, you indicate that you accept these terms and conditions and that you agree to abide by them. If you do not agree to these terms and conditions, please refrain from using the Site and the Services. Your continued use of the Site and/or the Services shall be deemed by Reserveline to be acceptance of these terms and conditions, including any changes we may make to them from time to time.

Additional terms and conditions apply when you are purchasing a Deal, which are set out below. In addition, please see our Privacy Policy (published at http://www.Reserveline.com/privacy_policy) which describes how we collect, use and disclose information about you, and which is incorporated into these terms and conditions by reference.

The Site and all Deals are operated by Reserveline Ltd., a company registered in England and Wales with company registration number 9345961 and with registered office at 30 Worthing Road, Horsham RH12 1SL, United Kingdom, referred to in these terms and conditions as "Reserveline", "we", "us" or "our". Our e-mail address is support@reserveline.co.uk.

The term "you" in these terms and conditions refers to the person accessing or using the Site or the Services, or purchasing a Deal.

Our Services

When you register as a Reserveline customer, we will begin to send emails to the email address you have provided, featuring Deals for the cities/markets you have indicated you wish to receive updates on, unless and until you tell us that you do not wish to receive those emails by sending us an unsubscribe e-mail at support@reserveline.co.uk.

Within the Site, you may take advantage of various features, including but not limited to:

- tools to share Deals with friends by email;
- tools to publish Deals to your Facebook timeline;
- tools to share Deals via your Twitter account;

(each one a "Sharing Tool").

The Deal Emails and the Sharing Tools are together and individually our "Services".

Conditional Use of Our Site and Services

Your permission to use the Site is conditional upon your agreement that you:

- are at least 18 years of age;
- will at all times comply with these terms and conditions;
- will provide accurate information when creating an Account or registering for the Services, and will keep such information up-to-date; and
- are solely responsible for keeping your Account Password strictly confidential.

Your Reserveline Account

You will need to create an account with Reserveline (either by registering directly with us or by enabling the 'Facebook Connect' facility) (an "Account") in order to obtain access to the Services, including the ability to purchase Deals. If you choose to create an Account, you agree to provide only accurate, complete registration information, and you will keep that information up-to-date if it changes. When you register, you will need to create a password ("Account Password"). Access to the Site and Services is not authorized by any other person using your Account Password and you are responsible for preventing such unauthorized use. If your access to the Site or use of the Services has previously been terminated by Reserveline, you may not register for an Account, nor may you designate any of those individuals to use your Account on your behalf. You are not permitted to hold more than one Reserveline account. If we find that you have more than one account, we reserve the right to merge your accounts into one single account (the one on which there is the most recent activity).

If someone accesses the Site or Services or purchases a Deal using your Account Password, we are entitled to assume that such access and/or purchase has been made by you. If another person accesses your Account, you are solely responsible for all their actions whether or not their access was authorized by you, and you hereby indemnify Reserveline and hold us harmless against all costs, claims, expenses and damages howsoever arising in connection with the use of or access to your account by any third party. Please notify us immediately at support@reserveline.co.uk if you become aware that your Account Password is being used without your authorization.

Privacy And Feedback

Our Privacy Policy explains how we collect, use and disclose information that relates to your privacy. For full details, please refer to our Privacy Policy at http://www.Reserveline.com/privacy_policy.

Any suggestions, comments or other feedback you communicate to us for improving or modifying the Site or Services will be non-confidential and non-proprietary, and you agree that any such suggestions, comments and/or feedback may be used by us in any manner we consider appropriate.

General Rules of Customer Conduct

It is our goal to make the use of the Site and Services a good experience for all of our customers, so you agree not to do any of the following:

- conduct or promote any illegal activities while using the Site or Services;
- use the Site and/or the Services for any purpose other than for your own personal, non-commercial use;
- use the Services (in particular, the Sharing Tools) in a way which will cause harassment, distress or upset to other persons, or which may reflect negatively on Reserveline;
- distribute anything via the Site and/or the Sharing Tools that may be harmful to children;

- attempt to reverse engineer or jeopardize the correct functioning of the Site or Services, or otherwise attempt to derive the source code of the software (including the tools, methods, processes, and infrastructure) that enables or underlies the Site;
- attempt to gain access to secured portions of the Site or Services to which you do not possess access rights;
- upload or transmit any form of virus, worm, Trojan horse, or other malicious code;
- use the Site or Services to generate or distribute unsolicited electronic communications or spam;
- use any automatic or manual process to search or harvest information from the Site or Services, or to interfere in any way with the proper functioning of the Site or Services;
- impersonate another person whilst using the Site or the Services;
- copy or distribute any content of the Site in any medium (other than via the Sharing Tools, used in accordance with these terms and conditions) without Reserveline's permission; nor
- use Reserveline to collect any personal data, including but not necessarily limited to names and/or email addresses.

Content from Third Parties

Where any Site contains links to other sites and other contents (Third party content includes, for example, comments posted by other users and display advertising.) provided by third parties, the links are provided for your information only. We have no control over the contents of those sites or contents, and accept no responsibility for them or for any loss or damage that may arise from your use of them.

Reserveline Deals: Additional Terms

Reserveline provides consumers with opportunities to purchase services from third party businesses ("Service Providers"), often to an exact date and time (a "Deal").

When buying a Deal, the terms and conditions which apply to your purchase are as set out below.

These terms and conditions are only available in English and the language of the contract between Reserveline and you will be English.

Deals

These terms and conditions (together with any additional applicable terms and conditions listed against each Deal on the Site ("Deal Specific Terms")) govern your purchase of a Deal. Please read these terms and conditions carefully and make sure that you understand them, before purchasing a Deal. You should understand that by purchasing a Deal, you agree to be bound by these terms and conditions and the Deal Specific Terms.

Who Is My Contract With and How Does It Work?

By placing an order for a given Deal, you make an offer to purchase the Deal you have selected on the Deal Specific Terms. Your credit card will be charged for the price of the Deal and you will receive a confirmation of the purchase.

The contract between the Service Provider and you (the "Deal Contract") will be formed when we send you a confirmation. We will notify you if for any reason your order or any part of it cannot be accepted. The circumstances where your order may not be accepted include:

- where the Deal you have ordered is no longer available;
- where your payment has not been authorised;

- where we have identified a pricing or product description error; and/or
- where you have not complied with these terms and conditions in any way.

2. Appointment date

The expiration date for a Voucher is as printed on the Voucher, and is the exact date and time on which you are able to enjoy your Deal. Please note that you are not able to use your Voucher before or after the specified date and time.

3. Deal Specific Terms

Each Deal has Deal Specific Terms (sometimes referred to as the Fine Print), which will be presented to you before you commit to purchase the particular Deal. Deal Specific Terms supersede any terms inconsistent with these terms and conditions, except to the extent such Deal Specific Terms are prohibited by applicable law.

4. Voucher Terms

Vouchers are issued on behalf of the Service Provider when you purchase a Deal. Unless otherwise stated in the Voucher or required by law, the following additional terms apply to all Vouchers:

- no cash exchange for any Voucher;
- no change, cash back or credit will be issued for a Voucher, except as required by law;
- Vouchers cannot be combined with any other coupons or promotions unless otherwise noted on the Voucher;
- Vouchers cannot be redeemed against any taxes, tips, prior balances or purchases, shipping or handling, unless otherwise noted on the Voucher;
- neither Reserveline nor the Service Provider is responsible for lost or stolen Vouchers or Voucher reference numbers; and
- Vouchers are issued for you personally. Duplicate use, sale or trade of a Voucher is prohibited.

5. Service Provider Responsibility

To be clear, Reserveline markets the Deals and provides Vouchers on behalf of Service Providers. The Service Provider is the issuer of the Voucher and provider of the services to which the Voucher relates. As the issuer of a Voucher, the relevant Service Provider shall be fully responsible for any and all loss, injuries, illnesses, damages, claims, liabilities and costs suffered by you, caused in whole or in part by the Service Provider or its products and services, as well as for any claims or liability arising from unredeemed or partially redeemed Vouchers. By purchasing a Deal, you acquire the right to print a Voucher issued by the participating Service Provider (and made available by us) and to use the Voucher according to its Deal Specific Terms and these terms and conditions. Whether you choose to print and/or redeem the Voucher is within your sole control and at your sole discretion. In purchasing a Deal, you further acknowledge and agree that we are not responsible for the conduct of the Service Provider and release us from any liability in respect of any claim relating to the conduct of any Service Provider and to the products and/or services offered by such Service Provider.

6. Cancellations and Refunds – General Policy

Unless otherwise stated in the Deal Specific Terms, you may cancel your purchase of any Deal within twenty-four (24) hours (excluding when otherwise noted on the deal by the Service Provider) before the exact date and time of your appointment (the “Cooling-Off Period”), provided always that delivery of the relevant services under the Deal has not yet begun or that you have not already redeemed your Voucher with the Service Provider. Please note that a Voucher will be deemed to have been redeemed with the Service Provider for these purposes if you receive some or all of the services under the Deal or if you have forfeited the Voucher (for instance if you have made a booking to use your Voucher, and are seeking to cancel without giving the required level of notice under the Service Provider's cancellation policy).

To exercise your right of cancellation, you will need to do one of the following within the Cooling-Off Period:

1. Email us at support@reserveline.co.uk. Please do not forget to include the voucher number.

Provided your refund is requested, your call is taken, or your email is sent within the Cooling-Off Period (and you are otherwise eligible for a refund as set out in these terms), we will be happy to provide a refund on behalf of the Service Provider for the price you paid for the Voucher. (Please note that we are not able to refund you any of the bank fees collected in relation to the transactions.)

Outside of the Cooling-Off Period, or after redemption (if sooner), we do not provide refunds on behalf of the Service Provider except in accordance with your legal rights (e.g. if services provided by the Service Provider are not provided to a reasonable standard and/or don't match their description. We do not provide refunds, when a Deal is rescheduled by any Parties and accepted by both you and the Service Provider.

7. Playing Nicely

Some of the Deals are capped at a certain number of purchases and some Deals only permit a purchaser to purchase a limited number of Deals, in each case, in accordance with that particular Service Provider's instructions. Any attempt by a customer to obtain more than the permitted number of Vouchers specified for a particular Deal by using multiple or different identities, credit cards, forms, registrations, addresses or any other method will void that person's purchases. Reserveline will determine, in our sole discretion, whether there has been a breach of these rules.

Termination and Variation

We may change or discontinue the Site or any of the Services at any time without prior notice. We reserve the right to terminate or vary these terms and conditions at our election and for any reason, without prior notice. You can check the date these terms and conditions were last updated at the top of the page. Our agreement with you will automatically terminate in the event that you breach any of these terms and conditions. In the event of any termination, you will immediately stop using the Site and the Services.

Disclaimer

We provide the Site and Services "as is", "with all faults" and "as available". We make no express promises or guarantees about the Site or the Services. We do not promise or guarantee that the Site will meet your requirements, is error-free, or will be without interruption. We do not promise or guarantee that the results that may be obtained from the use of the Site, including any Services or Deals, will be effective, reliable, accurate or will meet your requirements. We make no promises as to privacy and security other than as expressly stated in our Privacy Policy. We do not promise or guarantee that you will be able to access or use the Site or Services at times or locations of your choosing.

Our Liability

Except as relates to purchases of Deals, to the extent permitted by law, we, other members of our group of companies and third parties connected to us hereby expressly exclude:

- All conditions, warranties and other terms which might otherwise be implied by statute, common law or the law of equity.
- Any liability for any direct, indirect or consequential loss or damage incurred by any customer in connection with the Site or in connection with the use, inability to use, or results of the use of the Site, any websites linked to it and any materials posted on it, including:
 - loss of income or revenue;
 - loss of business;
 - loss of profits or contracts;
 - loss of anticipated savings;
 - loss of data;
 - loss of goodwill; nor
 - wasted management or office time, and
 - whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable.

This does not affect our liability for death or personal injury arising from our negligence, our liability for fraudulent misrepresentation or misrepresentation as to a fundamental matter, nor any other liability which cannot be excluded or limited under applicable law.

Where you have purchased a Deal, we accept responsibility for any loss or damage you suffer to the extent that such loss or damage is a foreseeable result of our breach of these terms and conditions, or of our negligence. Loss or damage is foreseeable if an obvious consequence of our breach/negligence, or if they were contemplated by you and us at the time of your using the Site to conclude a Deal Contract.

Events Outside Our Control

We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under these Terms that is caused by an Event Outside Our Control.

An Event Outside Our Control means any act or event beyond our reasonable control including, without limitation, strikes, lock-outs or other industrial action by third parties, civil commotion, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not) or threat or preparation for war, fire, explosion, storm, flood, earthquake, subsidence, epidemic or other natural disaster, or failure of public or private telecommunications networks.

If an Event Outside Our Control takes place that affects the performance of our obligations under these Terms:

1. We will contact you as soon as reasonably possible to notify you; and

2. Our obligations under these terms and conditions will be suspended and the time for performance of our obligations will be extended for the duration of the Event Outside Our Control.

Where the Event Outside Our Control affects the provision of a Voucher to you, we will arrange such provision with you after the Event Outside Our Control is over.

Your Liability

You agree to compensate Reserveline, for all losses, expenses and other costs (including but not limited to reasonable legal fees) incurred by Reserveline which are caused by your breach of these terms and conditions. This compensation obligation will survive the termination or expiry of these terms and conditions and your use of the Site.

Intellectual Property

You acknowledge and agree that Reserveline and its licensors retain ownership of all intellectual property rights of any kind related to the Site and Services, including applicable copyrights, trade marks and other proprietary rights. We are not granting any licence to you under any of those intellectual property rights by virtue of these terms and conditions, except for the limited right to use the Site and Services in accordance with these terms and conditions. "Reserveline" is our trade mark. Other product and company names that are mentioned on the Site or provided as part of the Services may be trademarks of their respective owners. We reserve all rights that are not expressly granted to you in these terms and conditions.

The content on the Site and Services (the "Content"), excluding all intellectual property of other sites obtained by way of API and/or linking, is owned by Űresórák.hu Kft. and/or its affiliates ("Reserveline"). This includes, without limitation, the text, software, scripts, graphics, photos, sounds, interactive features and the trademarks, service marks and logos contained therein ("Marks"). The Marks are owned or licensed to Reserveline, subject to copyright and other intellectual property rights. Content provided by Reserveline through the Site and Services is provided to you "AS IS" for your information and personal use only and may not be used, copied, reproduced, modified, distributed, transmitted, broadcast, displayed, sold, licensed, or otherwise exploited for any other purposes whatsoever without the prior written consent of the respective owners. We reserve all rights not expressly granted by these terms and conditions in and to the Site and Services.

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General Terms

You and Reserveline are independent parties, and nothing in these terms and conditions creates a partnership, employment relationship or agency. There are no third-party beneficiaries of these terms and conditions and a person who is not a party to these terms and conditions has no right under the Contracts (Rights of Third Parties) Act 1999 to rely upon or enforce any term of these terms and conditions. You may not assign these terms and conditions or your rights and obligations hereunder, in whole or in part, to any third party without our prior written consent, and any attempt by you to do so will be invalid. Should any part of these terms and conditions be held ineffective, invalid or unenforceable by a court or regulator, the other provisions shall continue to apply. If you breach these terms and conditions and we take no action against you, we will still be entitled to use our rights and remedies in any other situation where you breach these terms and conditions. Our rights under these terms and conditions will survive any termination of these terms and conditions.

You represent that you are legally able to accept these terms and conditions. You confirm that you are 18 years of age or older and are fully able and competent to comply with these terms and conditions. If you aren't, you must please stop using the Site and the Services.

Jurisdiction and Applicable Law

The Hungarian courts will have non-exclusive jurisdiction over any claim arising from, or related to, a visit to the Site, use of the Services, a Contract or a Deal Contract (although we retain the right to bring proceedings against you for breach of these conditions in your country of residence or any other relevant country). These terms and conditions and any dispute or claim arising out of or in connection with them or their subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the law of Hungary.

These terms and conditions and all documents and communications directly or indirectly relating to it shall be in the English language.